Project Work Plan, Schedule, and Budget

City of Santa Monica Project: City of Santa Monica LCP Implementation Plan

Grantee Contact Information

Person Authorized to sign grant agreement and any amendments: *Rick Cole, City Manager* 1685 Main Street, Santa Monica, CA 90407-2200 *Phone: 310-458-8301; email: <u>rick.cole@smgov.net</u>*

Main Project Manager/Point of Contact: Elizabeth Bar-El, AICP 1685 Main Street, Santa Monica, CA 90407-2200 310-458-8341; email: <u>liz.bar-el@smgov.net</u>

Federal Employer Identification Number: 95-6000790

Budget Summary:

 CCC funding:
 100,000

 In-Kind Staff time:
 100,00042,000

 Total project cost:
 200142,000

Term of Project: Upon Grant Execution or December 1, 2016 – September 30 <u>December 31</u>, 2019

A. PROJECT DESCRIPTION

The project scope consists of the planning process required to prepare and complete an Administrative Detraft of the LCP Implementation Plan (Coastal Zoning Ordinance), including public outreach and inter-agency coordination and to conduct an economic study to update the City's Low-Cost Lodging Mitigation Fee, for City Council adoption and submittal to the California Coastal Commission for certification. The grant funding will be used to retain the necessary consultants with expertise to prepare the<u>se</u> document<u>s</u>, based on policy consistency with the certified Iocally-adopted LCP Land Use Plan, anticipated to be submitted in 2017<u>submitted</u> in November 2018 for certification to the CCC. Selected consultants will work closely with City staff, who will guide the process and undertake the majority of the public outreach with consultant support.

B. <u>TASKS</u>

Task 1. Project Initiation

This task begins with finalization of a grant agreement based on the funding awarded by the Coastal Commission. Staff will work with CCC staff to develop an acceptable budget for the reduced award and execute contract documents. The procurement

process for the best qualified consultants for the project, as defined by this project Scope of Work and Terms & Conditions herein, will then take place. Sequentially, the procurement will be done following public release of a Final Draft Land Use Plan. By the end of this task, all staff and consultants working on this project will be identified and a kick-off meeting(s) will be prepared.

<u>Subtasks</u>

- 1.1 Finalize Grant Agreement & project account.
- 1.2 RFP/Selection of project consultant(s) and Council approval of required authorization processes to approve project consultant contract scope(s).
- 1.3 Preparation for project Kick-off meeting and hold Project Kick-off Meeting(s) between City staff and consultants: Review IP format and LUP.

<u>Outcome/Deliverables:</u> <u>State grant contract; RFP; consultant contract; kick-off meeting agenda(s)</u>

Task 2. Coastal Zoning Ordinance Outline

In this task, an outline of the coastal zoning ordinance will be developed and reviewed to ensure that all key LUP policies are properly placed to be implemented as intended in the LUP.

<u>Subtasks</u>

2.1 Identify LUP policies to integrate into the coastal zoning ordinance (policy implementation memo).

2.2 Solicit feedback from Coastal Commission staff on policy implementation memo.

2.3 Develop a detailed Table of Contents that appropriately integrates the LUP policies including a new section on Sea Level Rise with detail of subsections.

2.4 Planning Division/Coastal Commission staff review and approval of outline.

<u>Outcome/Deliverables:</u> LUP/IP Policy Implementation Memo; Coastal Zoning Ordinance Outline

Task 23. Administrative Draft Implementation Plan Coastal Zoning Ordinance

In this <u>phase task</u>, based on the <u>Final Draft</u> <u>locally-adopted</u> LUP<u>(pending</u> <u>certification by the Commission in 2019)</u>, as certified by the CCC, and based on the outline formatting developed in the previous LCP project <u>Task 2</u>, <u>an</u> <u>administrative draft of</u> zoning regulations will be developed that implement coastal policies merged with existing zoning regulations that control development to create one Coastal Zoning Ordinance (IP) document. <u>The Administrative Draft will be</u> circulated internally with City Staff and Commission Staff. Further development and release will continue outside of the parameters of this grant agreement.

The approach will be to first identify all relevant existing zoning regulations to create a "base document" upon which the CZO will be built. The consultant team, working closely with City staff, will develop coastal regulations based on policies contained in the certified locally-adopted LUP prepared under a Round 2 LCP Grant and pending certification by the Commission in 2019, and the Civic Center Specific Plan and Downtown Community Plan. A new section on Sea Level Rise (Subtask 2.3) will be developed based on the locally-adopted LUP (pending certification by the Commission in 2019) policies and using the Coastal Commission Sea Level Rise Policy Guidance (2018 Science Update5) as well as the climate preparedness actions and principles in the Safeguarding California Plan for Reducing Climate Risk (2018 Update4) as feasible. It will address the issue of narrowing beach widths. Sections of the draft will go through several rounds of review before it is combined for review in an Administrative Draft and then released to the public for the next task.

<u>Subtasks</u>

- 2.1 Kick-off Meeting between City staff and consultants: Review IP format and LUP
- 2.2 Identify LUP policies that need to be incorporated (policy implementation memo)
- 2.33.1 Preparation of Prepare CZO based on approved outline/table of contents, with deliverables in sections base IP document
- 2.4 Preparation of draft language to integrate LUP policies into the IP, including a new section on Sea Level Rise
- 2.5<u>3.2</u> Review by City staff, including inter-departmental review as appropriate, and legal review. Coordinate with City staff managing projects located within the coastal zone. Preparation and review will be done in sections.
- 2.63.3 Submit in sections to CCC staff for review as IPCZO draft development progresses. Meet with CCC staff as needed to resolve issues.
- 2.7<u>3.4</u> Prepare administrative draft <u>as final grant deliverable</u> for additional City and CCC staff review.
- 2.8 Finalize and release Draft IP for public review

<u>Outcome/Deliverables:</u> Administrative Draft IP

Task <u>34</u>. Public Engagement

Conduct public outreach, particularly to engage constituents affected by any proposed changes to the zoning ordinance required to implement Coastal policies. Build on the outreach conducted for the LUP and notify affected property owners, residents and businesses to inform them of potential new regulations. Hold meetings with stakeholders and community groups <u>as appropriate to ensure opportunities to</u> <u>comment</u>. Coordinate with regional groups and other jurisdictions and entities to the extent possible, especially in regard to Sea Level Rise planning policies.

Subtasks

- 34.1 Update the LCP Website to explain the IP process and schedule (set up at beginning of by end of Task 21).
- **34**.2 Provide public information about the project, such as a Council Information Item or other means.
- 34.3 Hold community meetings, directed either generally and/or toward certain stakeholders focused on proposed new regulations and significant new language, including on the Low Cost Lodging Mitigation Fee Update. Include public education and explanation about proposed regulations that affect private property based on anticipated Sea Level Rise.
- 3.4 As appropriate, present the Draft IP to City Boards and Commissions, including one or more Planning Commission study sessions
- 3.5 Hold a Council Study Session following the outreach process to present the Draft IP and reflect public and Commission comments.
- 3.6 CCC staff review, meetings with City staff as appropriate

Outcome/Deliverables:

Links and/or copies of any outreach materials released to public during the process. At least one community meeting will be held, directed either generally and/or toward certain stakeholders focused on proposed new regulations and significant new language, including on the Low Cost Lodging Mitigation Fee Update.

Task 4. Final Draft Implementation Plan

In this Task, comments and Council direction will be integrated into the draft IP and consultants will prepare a Final Draft IP along with an accompanying document that lists the changes made to the draft IP.

<u>Subtasks</u>

- 4.1 Meeting with consultants, staff to confirm needed revisions.
- 4.2 Revise IP; provide final draft to CCC staff for review
- 4.3 Release of Final Draft IP and accompanying documentation.

Task 5. Adoption Hearings

In this task, following release of the final draft, staff will prepare a series of adoption hearings to bring the Planning Commission and then the Council through a thorough review of the proposed IP. Following City Council adoption, staff will prepare a CCC application for certification.

<u>Subtasks</u>

- 5.1 Planning Commission hearings: Schedule multiple hearings; provide noticing and staff reports
- 5.2 Council hearings: Provide public notice, prepare staff reports
- 5.3 Following City Council adoption of the IP, prepare application and submit to the CCC for certification.

Task 5. Low Cost Lodging Mitigation Fee Update

In this task, the City, with support from economic consultants with appropriate expertise, will develop a proposal to update the City's Low Cost Lodging Mitigation Fee, including a straightforward methodology for calculating annual increases to the fee.

<u>Subtasks</u>

- 5.1 Based on the methodology included in consultant's proposal accepted by the City in response to the RFP in Task 1, consultants will review existing fees and conduct economic research relevant to updating the low cost lodging mitigation fee. Subtask will include at least one meeting with CCC staff to discuss ideas and options. Consultants will prepare a memo with preliminary findings and options for fee determination.
- 5.2 Staff will review options and coordinate with Economic Development and other relevant City staff on direction to give consultants. Provide to CCC staff for feedback, and consider and incorporate changes as a result of CCC comments.

5.3 Consultants will develop a recommendation memo for public release with staff report.

5.4 Staff will prepare a resolution and staff report for City Council public hearing, with noticing as legally required.

<u>Outcome/Deliverables: memo with preliminary findings and options for fee</u> <u>determination (task 5.1); recommendation memo for public release (task</u> <u>5.3); resolution and staff report (task 5.4)</u>

C. <u>SCHEDULE</u>

Start date: Upon Grant Execution or 12/1/2016 End date: 9/3012/31/2019

Task 1. Project Initiation	Start/end dates: 12/1/2016* - 5/21/20174/29/2019
1.1 Finalize Grant Agreement	12/1/2016* - 12/23/2016
1.2 RFP process to select consultant(s) and Council approval	1/3/20172/11/2019- 2/28/2017-4/15/2019
1.3 Preparation for Prepare/Hold Project Kick Off Meeting(s)	3/1/20174/15/2019 - 5/21/2017 4/29/2019
Outcome/Deliverables	State grant contract; RFP; consultant contract : kick-off meeting agenda(s)
Task 2. Draft Implementation Plan Coastal Zoning Ordinance Outline	9/3/2017 4/29/2019 - 9/6/2018

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2.1 Identify LUP policies to	9/3/2017 - 10/26/2017
integrate into the coastal zoning	<u>5/21/2019</u>
ordinance (policy implementation	
memo)Kick-off Meeting: Review IP	
format and LUP	
2.2 Solicit feedback from Coastal	10/21/2017 5/21/2019- 11/26/2017 6/4/2019
Commission staff on policy	(Commission staff comment period11period
implementation memo. Identify LUP	of two weeks/26/17-12/26/17)
policies that need to be incorporated	
(policy implementation memo)	
2.3 Develop a detailed Table of	10/21/20176/4/2019 - <u>11/26/20176/30/2019</u>
Contents that appropriately	
integrates the LUP policies	
including a new section on Sea	
Level Rise with detail of sub-	
sections. Preparation of base IP	
document	
2.4 Planning Division/Coastal	12/1/20176/30/2019 - 4/30/2018-7/14/2019
Commission staff review and	
approval of outline 2.4 Preparation	
of draft language to integrate LUP	
policies into the IP, including a new	
section on Sea Level Rise	
Outcome/Deliverables	LUP/IP Policy Implementation Memo;
Outcome/Denverables	
	Coastal Zaning Ordinanca Outling
Took 2 Administrative Droft	Coastal Zoning Ordinance Outline
Task 3. Administrative Draft	<u>Coastal Zoning Ordinance Outline</u> <u>7/15/2019-12/15/2019</u>
Coastal Zoning Ordinance	7/15/2019-12/15/2019
Coastal Zoning Ordinance 3.1 Prepare CZO based on	
Coastal Zoning Ordinance 3.1 Prepare CZO based on approved outline/table of contents,	7/15/2019-12/15/2019
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including	7/15/2019-12/15/2019
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as 	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as 	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as 	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as 	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as 	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as 	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as 	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as 	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as 	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as 	7/15/2019-12/15/2019 7/15/2019 – 10/15/2019 4/30/20188/15/2019 - 7/25/2018-11/15/2019
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as appropriate, and legal review.Coordinate with City staff managing projects located within the coastal zone. 2.5 Review by City staff, including inter-departmental review as appropriate, and legal review. Coordinate with City staff managing projects located within the coastal zone. Preparation and	<u>7/15/2019-12/15/2019</u> <u>7/15/2019 – 10/15/2019</u>
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as 	7/15/2019-12/15/2019 7/15/2019 – 10/15/2019 4/30/20188/15/2019 - 7/25/2018-11/15/2019
Coastal Zoning Ordinance3.1 Prepare CZO based on approved outline/table of contents, with deliverables in sections.3.2 Review by City staff, including interdepartmental review as appropriate, and legal review.Coordinate with City staff managing projects located within the coastal zone. 2.5 Review by City staff, including inter-departmental review as appropriate, and legal review. Coordinate with City staff managing projects located within the coastal zone. 2.5 Review by City staff, including inter-departmental review. Coordinate with City staff managing projects located within the coastal zone. Preparation and review will be done in sections3.3 Submit in sections to CCC staff	7/15/2019-12/15/2019 7/15/2019 – 10/15/2019 4/30/20188/15/2019 - 7/25/2018-11/15/2019

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	1 1
resolve issues. 2.6 Submit in	
sections to CCC staff for review as IP	
draft development progresses	
(minimum 4 weeks for CCC review of	
sections, depending on the size of	
the section)	
3.4 Prepare administrative draft as	12/2/201 9 8 - 1/15 12/15 /2019
final grant deliverable 2.7 Prepare	
administrative draft for additional City	
and CCC staff review.	
2.8 Finalize and release Draft IP for	1/16/2019 - 2/28/2019
public review	
Outcome/Deliverables	LUP/IP Policy Implementation Memo
	(submitted to Commission staff for review
	and comment); Administrative Draft IP ;
	Public Draft IP
Task <u>34</u> . Public Engagement	9/12/2017 – 4/20/20194/15/2019-
	12/15/2019
34.1 Update LCP Website to explain	9/12/2017 - 9/28/20184/15/2019 -
IP process and schedule	4/30/2019
34.2 Provide public information about	<u>5/15/2019-6/30/2019</u> <u>9/20/2017 - 1/17/2018</u>
the project, such as a Council	
Information Item or other means	
34.3 Community/stakeholder	<u>7/15/2019 – 12/15/2019 1/1/2019 -</u>
meetings including SLR proposals	3/19/2019
affecting property owners, and Low	
Cost Lodging Mitigation Fee public	
memo	
3.4: Board & Commission	9/6/2018 - 3/19/2019
presentations; PC Study Session(s)	
3.5 Council Study Session for Draft	2/5/2019 - 3/19/2019
μ _μ	
3.6 CCC staff review, meetings with	3/20/2019 - 4/20/2019
City staff	
Outcome/Deliverables	Workshop materials, notifications; Links
	and/or copies of any outreach materials
	released to public during the process.
	Staff Reports, Meeting Minutes; (copies to
	Commission staff); At least one
	community meeting will be held, directed
	either generally and/or toward certain
	stakeholders focused on proposed new
	regulations and significant new
	language, including on the Low Cost
	Lodging Mitigation Fee Update.

Task 5. Low Cost Lodging	<u>4/29/2019 – 12/15/2019</u> 3/25/2019 -
Mitigation Fee Update Task 4. Final	5/7/2019
Draft Implementation Plan	
5.1 Based on the methodology	<u>4/29/2019 – 6/14/2019 3/25/2019 -</u>
included in consultant's proposal	4/24/2019
accepted by the City in response	
to the RFP in Task 1, consultants	
will review existing fees and	
conduct economic research	
relevant to updating the Low Cost	
Lodging Mitigation Fee. Subtask	
will include at least one meeting	
with CCC staff to discuss ideas	
and options. Consultants will	
prepare a memo with preliminary	
findings and options for fee	
determination. 4.1 Revisions based	
on input	
5.2 Staff will review options and	<u>6/14/2019 – 7/8/2019</u> 4/25/2019 - 5/7/2019
coordinate with Economic	
Development and other relevant	
City staff on direction to give	
consultants. Provide to CCC staff	
for feedback, and consider and	
incorporate changes as a result of	
CCC comments. 4.2 Revise IP; &	
CCC review	
5.3 Consultants will develop a	<u> 7/8/2019 – 7/30/2019 5/7/2019 - 5/15/2019</u>
recommendation memo for public	
release with staff report. 4.3	
Release of Final Draft IP and	
accompanying documentation	
5.4 Staff will prepare a resolution	<u>8/1/2019 – 12/15/2019</u>
and staff report for City Council	
public hearing, with noticing as	
legally required. Council hearing	
to adopt resolution.	
Outcome/Deliverables	Final Draft Implementation Plan (Coastal
	Zoning Ordinance)Memo with preliminary
	findings and options for fee
	determination (task 5.1);
	recommendation memo for public
	release (task 5.3); resolution and staff
	report (task 5.4)
Task 5. Adoption Hearings	5/18/2019 - 9/28/2019
5.1 Planning Commission Hearings	5/29/2019 - 7/31/2019

5.2 Council Hearings	8/7/2019 - 9/18/2019
5.3 Submit adopted IP to Coastal	9/28/2019
Commission	
Outcome/Deliverables	Final LCP documents in paper and editable
	digital format

*A "Begin date" of "12/1/16" is either 12/1/16 or the Grant Execution Date, whichever is later.

D. BENCHMARK SCHEDULE

ACTIVITY	COMPLETION DATE		
Grant Agreement finalized	12/23/2016		
Consultant Notice(s) to Proceed (NTP)	2/28/20174/15/2019		
Provide Low Cost Lodging Fee memo	7/8/2019		
to CCC staff for review			
CZO Outline complete	<u>7/15/2019</u>		
First Chapters to CCC for review	<u>9/1/2019</u>		
Administrative Draft IPCZO complete	<u>12/15/2019</u> 8/24/2018		
draft (internal review) submitted to			
Commission Staff			
Release Draft IP for Public Review Low	9/26/2018 12/15/2019		
Cost Lodging Fee Update			
Recommendation to Council			
PC Study Session(s)	2/5/2019		
Council Study Session	3/19/2019		
Final Draft IP released	5/15/2019		
Implementation Plan Adopted	9/30/2019		

E. BUDGET

		Match	Match	
		Match/	Match/	Total (LCP Grant
	CCC Grant	Other	Other	Funds + Match/
	Total	Funds	Funds	Other Funds)
		(Source #1)	(Source #2)	,
		BOR COSTS ²		
	County/City Staff Labor			
Task 1 – Initiation		<u>\$1,300</u> \$1,700		<u>\$1,300</u>
<u> Task 2 – CZO</u>		<u>\$7,000</u>		
<u>Outline Task 2 –</u>		\$49,900		<u>\$7,000 </u>
Draft IP		\$45,500		
<u>Task 3-</u>		_		
Administrative		<u>\$20,700</u>		<u>\$20,700 \$22,300</u>
<u>Draft CZO Task 3 –</u>		\$22,300		<u>\$20,100</u>
Public Engagement				
<u> Task 4 – Public</u>		<u>\$4,300</u>		
Engagement Task		\$17,000		<u>\$4,300</u> \$17,000
4 Final Draft IP		\[\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		
Task 5 – Low Cost				
Lodging Mitigation		<u>\$8,700</u>		¢0 700 ¢0 400
Fee Task 5 –		\$9,100		<u>\$8,700 </u> \$9,100
Adoption Hearings		· ·		
Total Labor Costs	\$0	\$42,000	\$0	\$42,000\$100,000
	φ υ	\$100,000	φU	<u>\$42,000</u>
	DI	RECT COSTS		
	City Sta	ff Project Sup	plies	
Materials/Supplies	-			
Printing/Advertising	\$ <u>0</u> 4,000			\$4,000
Total	\$ <u>0</u> 4,000		2	
City Staff Travel In State ³				
Mileage				
Hotel, etc.				
Total	\$0	,		
Consultants ⁴				
Consultant(s) with				
coastal IP expertise				
Task 1 – Initiation	\$0			\$0
Task 2 – <u>CZO</u>	<u>\$17,000</u>			<u>\$17,000</u> \$ 60,000

 ² Amount requested should include total for salary and benefits.
 ³ Travel reimbursement rates are the same as similarly situated state employees.
 ⁴ All consultants must be selected pursuant to a bidding and procurement process that complies with all applicable laws.

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	CCC Grant Total	Match/ Other Funds (Source #1)	Match/ Other Funds (Source #2)	Total (LCP Grant Funds + Match/ Other Funds)
Outline Draft IP	\$60,000			
Task 3 –				
Administrative Draft CZO Public Engagement	<u>\$50,000</u> \$5,500			<u>\$50,000</u> \$ 5,500
Task 4 – <u>Public</u> <u>Engagement Final Draft IP</u>	<u>\$3,000</u> \$25,000			<u>\$3,000</u> \$ 25,000
Task 5 – <u>Low Cost</u> Lodging Mitigation Adoption Hearings	<u>\$30,000</u> \$5,500			<u>\$30,000</u> \$ 5,500
Total	\$96,000 <u>\$100,000</u>			<u>\$100,000</u> \$96,000
Total Direct Costs	\$100,000			
Total City Indirect Costs	\$0			
TOTAL PROJECT COST	\$100,000	<u>\$42,000</u> ,000		\$ <u>142,000</u> 200,000

⁵ Indirect costs include, for example, a pro rata share of rent, utilities, and salaries for certain positions indirectly supporting the proposed project but not directly staffing it. Amount requested for indirect costs should be capped at 10% of amount requested for "Total Labor."